



Community Informed Data Gathering for Implementation and Impact

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Principles that guided our work

- Centered and co-designed with people with lived experience - Community and Tribes
- Additive vs. Extractive
- Earn the respect and partnership of the people and organizations the community trusted
- Resource the work commensurate to the lift
- Implement an ongoing accountability and feedback loop



Centering and Codesigning with people with lived experience

- Prioritized what was important to the people
 - *Strength based rather than deficit based*
 - *Broader reach than HealthierHere's funded purpose*
- Co-designed the survey and focus group instrument
 - *Shared decision making with community and Tribal people throughout the process*
- Allowed Trusted Partners to gather the information in culturally appropriate and meaningful ways that aligned with their engagement strategies
 - *Interviews, home visits, resource distribution, other planned activities*

Additive vs. Extractive Engagement

- Community and Tribal people “owned” the data and information
 - *The information informed HealthierHere’s work, but was also designed to be a value add to community and Tribal people for their grant applications, grant reporting, community report backs, etc.*
- Honored previous community and Tribal contributions by doing pre-work to understand what information was already available
 - *Recognize that community is often over-surveyed by multiple organizations*
- Goal was to build relationship rather than one-time engagements whenever HealthierHere needed something
 - *Many of the Trusted Partner organizations became contracted and funded partners with HealthierHere outside of the Community Voice Listening Project*



Earn the respect and partnership of the people and organizations the community trusted

- Partnered with the Center for Multicultural Health to lead, scope and design the approach BEFORE launching
 - *Learned who the Trusted Partners were in community*
 - *Learned about past engagement harms and broken trust*
- Spent time in community to listen, learn and share who we were as people
 - *Show up in a “good way” where the people are and engage as people*
- Earned invitations from Trusted Partners to share about HealthierHere as an organization
 - *Share in culturally appropriate ways in their existing venues*



Resource the work commensurate to the lift

- Dedicated resources in HealthierHere's budget to resource the work
 - *Organizations were resourced between \$5,000 - \$8,000 for the work*
 - *Higher amounts were based on translation and interpretation needs*
- Contracted with the Center for Multicultural Health to develop and implement the procurement and contracting process
 - *Already a trusted entity with experience working with the Trusted Partners*
- Designed a “low-barrier” 2-page application process
- Included HealthierHere's Community Advisory Board (Community and Consumer Voice Committee) in the selection process
- Streamlined the reporting process
 - *HealthierHere wanted to maintain fiscal responsibility for the funds without overburdening the participating organizations*



Implement an ongoing accountability and feedback loop

- Released a final Report and Executive Summary
 - *Approved by participating Trusted Advisors with permission for the to use and share*
- Hosted two community share-back events
 - *Honored and celebrated the collective work*
 - *Identified key themes that applied across the community*
 - *Built relationships among Trusted Partners serving different communities*
- Resourced organizations to share-back with the community and Tribal people that they serve
 - *Allowed people to dig deeper into the data that pertained to specific communities*
- Resourced a second round of funding for Trusted partners to continue engagement with HealthierHere beyond the Community Voice Listening Project
 - *Participated in Committees and Workgroups while providing input into project priorities, funding decision and organizational strategic priorities*



How the Community Voice Listening Project Impacted HealthierHere's Work - Overall

- Prioritized community knowledge, community practice, and community experience in projects
- Included results of Community Voice Listening Project in implementation of the Medicaid Transformation Waiver and subsequent HealthierHere work
- Resourced work to address stigma in accessing care related to mental health and/or substance use disorder
 - *Developed behavioral health workgroup*
 - *Resourced Mental Health First-Aid*
- Recognized the importance of and resourced the provision of traditional medicine
- Elevated priorities from Community Voice Listening project in COVID response, relief and resilience funding
- Long-term relationships with Trusted Partners as contracted funded partners in other areas of HealthierHere work



How the Community Voice Listening Project Impacted HealthierHere's Work – Tribal Specific

- Began meetings in culturally appropriate ways
- Created space for community to define their own success measurements
- Meeting community and Tribal people where they are rather than requiring them to come to us
- Implemented practices of:
 - *taking notes in real-time*
 - *what needs to be shared in space gets shared rather than strictly following predesigned agendas*
 - *Sitting comfortable in silence*

Discussion Questions

- What elements of the Community Voice Listening Project are different from ways you have seen community surveying/focus groups done?
- What elements of the model could be put into use in your community (and/or organization) to strengthen what is currently doing?"



Please Reach Out for More Information

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