

NJ FamilyCare Housing Supports Program: Office Hours

December 10, 2025



Housekeeping

- Please drop your name, organization and role into the chat
- Use the Raise Hand function and we will invite you to come off mute during Q&A

Regional Health Hubs (RHHs) play an important role supporting DMAHS in key initiatives such as the NJ FamilyCare Housing Supports Program.

Camden Coalition will:

- Deliver and curate a training series to support program roll-out
- Serve as a “help line” for providers to field/answer questions and troubleshoot issues through the process
- Liaise between the state, MCOs, and providers to support implementation

All RHHs will:

- Promote the program to recruit a robust network of providers within their regions
- Conduct member/community engagement to inform successful roll-out



Disclaimer

The views, opinions and content expressed herein do not necessarily reflect the official position of the state of NJ's Department of Community Affairs or Division of Medical Assistance and Health Services (DMAHS).

Agenda

HSP Provider Directory

MCO Break Outs

Celebrating by the Numbers!



- **68** Housing Supports providers are contracted with at least one MCO!!
- Another **72** agencies are actively working to become providers!!
- **Hundreds of members have been connected** to services because of *your* efforts!!

Providers who have at least one signed contract will receive a *Provider Welcome Packet*

- Inside the packet is a brief survey.
- If you've submitted the survey already, thank you! If not, you've probably heard from a Camden Coalition staff member, and we will continue to follow up!
- If you recently signed your first contract, you'll be receiving your Welcome Packet in the next wave of outreach which will happen later this month.

Important details about the Housing Supports Program Provider Directory

- Providers who have at least one contract **AND** submitted a provider survey are listed in the directory
- This is accessible to MCOs, referring providers, and members
- Serves as a tool to send/receive referrals and lists specific details about your organization – like criteria, counties served, contact information, and operating hours – to ensure the right referral is sent to you
- Once your profile is claimed, you have the power to update your provider profile as needed

▼ Show only programs serving my ZIP code: [FILTER THIS LIST](#)

Housing Supports Program Provider Directory

NJ FamilyCare (Medicaid) Housing Supports Program ✓
by Prism Support Services
Reviewed on: 11/24/2025

Prism Support Services offers the NJ FamilyCare Housing Supports Program to Medicaid members who are homeless or at risk of homelessness and experiencing a clinical risk factor. This program...

Next Steps:
Email info@prismsupportservices.com to get services.
Serves your local area
Open Now : 8:00 AM - 5:00 PM EST ▼

Eligibility:

- People with Disabilities.,
- Our organization is not equipped to serve: Minors

Main Services: [help find housing](#)

Serving: [adults, families, homeless, near homeless, benefit recipients, nj housing support, all disabilities](#)

[MORE INFO](#) ▼ [SAVE](#) [SHARE](#) [NOTES](#) [SUGGEST](#) [REFER](#)

NJ FamilyCare (Medicaid) Housing Supports Program ✓
by Jewish Family Service (JFS) of Atlantic & Cape May Counties
Reviewed on: 11/24/2025

Jewish Family Service of Atlantic & Cape May Counties (JFS) offers the NJ FamilyCare Housing Supports Program to Medicaid members who are homeless or at risk of homelessness and have a qualifying...

Next Steps:
Email hsp@jfsatlantic.org to get services.
Serves your local area
Open Now : 8:00 AM - 5:00 PM EST ▼

Eligibility: This program helps people of any age

Main Services: [help find housing](#), [home goods](#)

Serving: [all ages, homeless, near homeless, nj housing support, benefit recipients](#)

[MORE INFO](#) ▼ [SAVE](#) [SHARE](#) [NOTES](#) [SUGGEST](#) [REFER](#)

Info and functionality

- The provider profile includes:
 - Program and agency name
 - Organization criteria
 - Populations served
 - Counties served
 - Hours of operation
 - Contact information
 - Whether you're accepting referrals

- Functionality:
 - Search providers by zip/county
 - Receive and manage referrals
 - Send referrals directly to providers
 - Update referral status
 - Print or email provider profiles

NJ FamilyCare (Medicaid) Housing Supports Program

by Ability Advocates of New Jersey

Reviewed on: 11/24/2025

Ability Advocates of New Jersey offers the NJ FamilyCare Housing Supports Program to Medicaid members who are homeless or at risk of homelessness and experiencing a clinical risk factor. This...

Eligibility: People with Disabilities

Main Services: help find housing

Serving: adults, homeless, near homeless, benefit recipients, nj housing support, all disabilities

Next Steps:

Email housingsupport@abilityadvocatesofnj.org to get services.

(serves your local area)

321 Yale Avenue, Stratford, NJ 08084

Open Now : 8:00 AM - 5:00 PM EST

MORE INFO



REFER

PRINT VIEW

Eligibility: People with Disabilities

Availability: available

Description: Ability Advocates of New Jersey offers the NJ FamilyCare Housing Supports Program to Medicaid members who are homeless or at risk of homelessness and experiencing a clinical risk factor.

This program provides:

- Maintaining stable housing (Tenancy Sustaining Services)
- Moving into stable housing (Move-in Supports)

This program does not pay for rent.

Provider: Ability Advocates of New Jersey

Provider Description: The NJ FamilyCare Housing Supports Program is a new initiative to help individuals with Medicaid and insecure housing to find and keep housing – because housing is a crucial part of overall health. Eligible Medicaid members can receive assistance finding, moving into, and maintaining housing, as well as repairing or modifying their home to ensure their health and safety.

Languages: English

Cost: Free

Next Steps: Email housingsupport@abilityadvocatesofnj.org to get services

Website: [Program's Website](#)

Coverage Area: This program covers residents of the following counties: Atlantic County, NJ, Burlington County, NJ, Camden County, NJ, Cumberland County, NJ and Gloucester County, NJ.

Referral form and referral dashboard

Referred On ▾ Referral Status ▾ Last Updated ▾

22 results

Referred On ↓	Applicant	Referred By	Referral Status
11/19/2025	Bla Bla amuniz@camdenhealth.org* phone (856) 261-0699	Camden Coalition Anna Muniz	Not Eligible ▾
11/13/2025	Graham Seeker mcoppedge+grahamseeker@findhelp.com* phone (512) 940-3683	Housing Supports Program Marc Coppedge	Pending ▾
11/12/2025	Carry Street amuniz@camdenhealth.org* phone (856) 261-0699	Housing Supports Program Anna Muniz	Eligible ▾
11/12/2025	Elmo Street amuniz@camdenhealth.org* phone (856) 261-0699	Housing Supports Program Anna Muniz	Needs Client Action ▾
11/11/2025	Kermit Frog amuniz@camdenhealth.org* phone (856) 261-0699	Housing Supports Program Anna Muniz	Got Help ▾

MORE INFO ▾

★ SAVE ↗ SHARE ☰ NOTES ✎ SUGGEST ↻ REFER

Eligibility People with Disabilities

Who is this for? For myself or my family
 I'm referring someone else

Your Name *

Tell us about the person you're helping:

Someone you've Connected before:

Use contact info on file *

Or

Connecting someone new:

Their Name *

Their Email Address

Their Phone Number

Their Language ▾

Best way to reach them* Email
We'll send them an email with the next steps to contact this program.
 Text message
 Phone call
 Don't reach out

Medicaid Eligibility * ▾
In order to qualify for the Housing Supports Program, you must have Medicaid and be assigned to one of the 5 managed care plans in NJ.

Clinical Risk Factor * ▾
In order to qualify for the Housing Supports program, you must have at least one qualifying clinical risk factor.

Housing Instability * ▾
In order to qualify for the Housing Supports program, you must be homeless or at risk of homelessness. Check all that apply:

Next steps

- No Office Hours on December 24 – HAPPY HOLIDAYS!
- Next Office Hours is January 7 from 1 – 2:30 pm
- Bookmark the Housing Supports webpage [here](#).
- Sign up for our Housing Supports Program newsletter [here](#).
- Use our Help Desk Inquiry Form to ask your questions and get timely support [here](#).





MCO Breakout Groups

Key HSP Provider Resources at Your Fingertips

- Authorization Timelines (start at slide 70): [Auth-Forms-and-Auth-Scenarios-8.20.25-Training.pdf](#)
- Referral and Authorization for Tenancy Services: [Slide deck](#)
- Referral and Authorization for Move-in and Remodeling Services: [Slide Deck](#)
- Billing training: [Slide deck](#)
- Billing Cheat Sheet: [Billing-Cheat-Sheet---rev-09.10.25.pdf](#)
- Medicaid Billing Guidance: [2025-09-01_Housing_Supports_CMS_1500_Guidance_vS.pdf](#)

4 Steps to becoming a provider: Materials you need:

#1: NPI training slides [here](#) and recording [here](#)

- This training goes over the steps to securing your NPI number

#2: Provider enrollment training slides [here](#)

- This training goes over how to complete the NJ Housing Supports enrollment application to obtain a Medicaid ID#

#3: Credentialing training slides [here](#)

- This training goes over the credentialing application and best practices

#4: MCO contracting guidance [here](#)

- This resource is a guidance to MCO contracting and compliance

*These 4 steps and much more are covered in the [Start Up Guide here](#).