

# Become a NJ FamilyCare Housing Supports Program Provider!

*Do you provide housing case management services? Did you know you can get paid by NJ FamilyCare (Medicaid) to do so?*

## Program overview

Starting in July 2025, Medicaid will reimburse organizations for four types of housing services that help eligible Medicaid members find and keep housing:

- Pre-tenancy Supports
- Move-in Supports
- Tenancy-sustaining Services
- Home Modifications and Remediation

## Organizational eligibility

To deliver pre-tenancy or tenancy sustaining services, a provider must have prior experience delivering these services and use the NJ Homeless Management Information System (HMIS). To deliver modifications and remediation services, a provider must be licensed with the NJ Department of Community Affairs as a home repair contractor. And for move-in supports, a provider must meet the requirements of one of the three provider types described above.

## Get more information to decide if the program is right for your organization

Scan the QR code to the right for the Housing Supports webpage where you can find important resources mentioned below including all official state program documents, training recordings, slide decks, tools and more. Learn more about how to:

1. Contact your local Regional Health Hub (RHH) or the Camden Coalition RHH which is coordinating statewide provider support.
2. Get an overview of program from the February 5, 2025 program kick off webinar.

## Benefits to your organization

- Receive payment for your housing case management services from a new funding source.
- Get technical assistance to become a provider – including free trainings, a Help Desk, a program newsletter and more.
- Address your current clients' complex care needs and possibly gain new clients.
- Learn effective and efficient practices to optimize your current services.
- Discover opportunities to expand your services.
- Connect with state experts and resources regarding Medicaid and other government programs.
- Network with key organizations in your region through your Regional Health Hub and statewide through the Camden Coalition.

3. Register for the Camden Coalition's free training series and office hours every other Wednesday from 1-2:30 pm. Make sure to add this recurring event to your calendar.
4. Contact the Medicaid MCOs you want to work with. Find their contact information on the webpage.
5. Sign up for the Housing Supports newsletter to never miss an announcement or reminder.
6. Use the Help Desk to get your questions answered or set up time for individual support.



[Click here for the website](#)

## The four major steps to become a Housing Supports Provider

1. NPI: Obtain a Type 2 National Provider Identification (NPI) number.
2. NJ Enrollment: Complete NJ Enrollment into the Housing Supports Program to get or update your Medicaid ID#.
3. Credentialing: Credential with each MCO that you plan to bill for Housing Supports services.
4. Contracting: Contract with each MCO that you will bill for the Housing Supports services.

## Contact information for the Regional Health Hubs (RHHs)

New Jersey's four Regional Health Hubs serve as intermediaries between state government, Medicaid members and organizations that work with Medicaid members. All four RHHs are promoting this program in their designated counties/regions to recruit a robust network of providers and to inform Medicaid members. The Camden Coalition also provides statewide coordination, trainings, written resources and capacity-building opportunities.

### CAMDEN COALITION

*Counties: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem*

**Taylor Brown**

[housingsupportservices@camdenhealth.org](mailto:housingsupportservices@camdenhealth.org)

856-938-7421

### GREATER NEWARK HEALTH CARE COALITION

*Counties: Essex, Hudson, and Union*

**Kelvin Marshall**

[kmarshall@greaternewarkhcc.org](mailto:kmarshall@greaternewarkhcc.org)

609-918-5493

**Nikki St.Germain**

[nstgermain@greaternewarkhcc.org](mailto:nstgermain@greaternewarkhcc.org)

551-363-2921

### HEALTH COALITION OF PASSAIC COUNTY

*Counties: Bergen, Morris, Passaic, Sussex, and Warren*

**Kimberly Birdsall**

[birdsallk@sjhmc.org](mailto:birdsallk@sjhmc.org)

(o) 973-754-4403, (c) 551-223-2722

**Fiorella Vera**

[verasaldanf@sjhmc.org](mailto:verasaldanf@sjhmc.org)

(o) 973-754-4946, (c) 551-341-8043

### TRENTON HEALTH TEAM

*Counties: Hunterdon, Mercer, Middlesex, Monmouth, Ocean, and Somerset*

**Alix Fellman**

[afellman@trentonhealthteam.org](mailto:afellman@trentonhealthteam.org)

(o) 609-322-8302, (c) 917-612-9248

**Brianna Paden-Williams**

[Bpaden-williams@trentonhealthteam.org](mailto:Bpaden-williams@trentonhealthteam.org)

(609) 642-2621

