

Welcome to the Community Engagement Learning Network!

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Community engagement refers to the different ways in which health (& social) care organizations can reach out to, engage, and partner with people with lived experience, with the goal of working together to improve healthcare and achieve positive health outcomes.

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Please join us for our next session on **June 24th** from **3-4:30pm ET**

Featured presenter:
Camden Coalition

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Putting Care at the Center 2026

Sustaining progress, building our future

OAKLAND, CA • OCT 14-16

camdenhealth.org/annual-conference



Camden
Coalition



The National Center
for Complex Health & Social Needs
An Initiative of the Camden Coalition



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www.consumerpartnership.org/assessment

Welcome to INSPIRE's Community Engagement Assessment & Practice Library

This self-assessment takes less than 10 minutes to complete and offers customized suggestions, including 'easy wins' for your organization and community!

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Start Your Assessment

Start Now

Your responses will be used to provide recommendations about specific ways your organization can strengthen partnerships with PWLE.

We strongly recommend that you start with the self-assessment so we can help point you in the right direction, but you can choose to skip the self-assessment and explore our full Practice Library on your own.

What is this self-assessment? +

Who should take this self-assessment? +

How to take this self-assessment: +

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Click to filter by practice category

Building authentic and impactful relationships with PWLE

Building organizational infrastructure for engaging PWLE

Creating strategies and goals for engaging PWLE

Measuring and evaluating your work with PWLE

Search resources...



Articulating A Clear Statement Of Purpose

Creating strategies and goals for engaging PWLE



Creating Engagement Opportunities

Building authentic and impactful relationships with PWLE



Engaging Executive Leaders

Building organizational infrastructure for engaging PWLE



Ensuring Representation

Creating strategies and goals for engaging PWLE



Establishing Feedback Loops That Support Action

Building organizational infrastructure for engaging PWLE



Hiring And Training Dedicated And Skilled Staff

Building organizational infrastructure for engaging PWLE



The INSPIRE Framework for Engaging PWLE

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Making It Matter

How to Have Inclusive and Productive Conversations about Data and Outcomes with People with Lived Experience (and Everyone Else)

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Danny van Leeuwen
Ellen Schultz

May 27, 2026

How to Use this Guide



From program development to research, we use data, outcomes, and measures to define what success looks like and track progress



It's important to include people with lived experience and other interest-holders when deciding what data to collect, what outcomes to evaluate, and what measures to track



This slide deck includes example discussion questions and prompts for having inclusive conversations about data, outcomes, and measures



Whether you're planning a meeting or bringing your lived experience to a project, use these examples to inspire inclusive conversations



Invite Interest-holders to Share What's Important

Try these prompts to explore what's motivating partners to engage.

- What's one thing you're hoping to learn through this process?
- I'm here because _____.
- I'll know my time here is well-spent when _____.
- I accepted this invite / role because _____.
- I'd like to make a difference by _____.

Clarify a Shared Purpose Before Diving into Data

Try these questions to clarify the “why” behind an effort to collect data or measure outcomes.

- What questions are we trying to answer? Why are these important?
- What do we want to accomplish? How can data help us get there?
- What will this data / evaluation / QI project help us do?
- How will this benefit patients? Which patients, and in what ways?

Get Everyone on the Same Page

These prompts are another way to clarify shared goals for data or outcomes.

- We'd really like to know _____.
- We'll use that information to _____.
- We'll share what we learn with _____.
- We'll know we're successful when _____.

Define Success Together

Adapt these questions to explore measures of success.

- What does it mean to say that this program helped?
- If we look back a year from now, what do we want to see that's different?
- How would we know that this program made a difference? What would we expect to see?
- If we had to decide whether to continue this program, what would we want to know first?

Tips for Talking about Measures

Why are you Measuring?	Ask About
Assess quality	What does good look like? What is the ideal? What does it mean to say that this program helped?
Monitor progress	How are we doing today? How will we know when things are getting better? What do we want to see in a few months? In one year? Two years?
Show impact	If we look back 2 years from now, what do we want to see that's different? How would we know that the program made a difference? What would we expect to see? What do we want to see to know that this program is a good investment?



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